


ONLINE BANKING ACCESS

**Please note this must be done within 7 days of account opening, otherwise you will need to contact us to reset the password.*

1. Visit www.pathwayscu.com.
2. In the upper right-hand corner, you will see a button that says, "Access Online Banking". Click there.
3. You will be prompted to enter your username, which is your account number.

We strongly encourage you to change your username to something less sensitive after logging in. You can do it by going into "My Preferences" located in the "Info Center" tab.

4. Your temporary password is the last 4 digits of your Social Security Number and the 4 digits year of your birth. (Example: 12341985). This is for personal accounts only. Please contact your local branch if you are trying to access your business account(s).
5. Review the terms and conditions of your online banking account.
6. Reset your online password. It will ask for your current password which is the temporary password (see step 4). Next, create a new password. It must be at least 6 characters long (including letters and numbers), and you can use up to 256 characters. Please remember your password is case sensitive.
7. Set-up your security questions. Select three (3) questions that are easy for you to remember. These questions will be randomly selected and you will be required to provide an answer to one of them each time you log in. Once you have gone through these steps you will be able to see and manage your accounts online, pay bills, enroll in e-statements, and more!

For account access on the-go, use in your smartphone the Pathways mobile application available for download in the App Store and Google Play. Now available multiple authentication options, including biometric security feature, to access your account.